

MOU

(for providing Health Care Services)

12-07-2021

SUB :-MOU BETWEEN CKS HOSPITALS AND CIRC (JAIPUR) Branch of ICAI(The Institute Of Chartered Accountants of India)

Dear Sir,

This has reference to our discussion on dated 10-07-2021 regarding tie-up for Medical Services for your Members, staff / employee's, their Dependents(Spouse, Children & Parents) & management officials in Hospitalization and other services as mentioned on the terms and conditions here in after / enclosed with this document.

CKS Hospitals (unit of CKS Medicare Pvt. Ltd) and **CIRC (JAIPUR) Branch of ICAI** both jointly shall be referred to as the "Parties " in this contract.

Mr. **Mukesh Sharma (Sr. Executive Corporate Marketing)** signed this document on be-half of CKS Hospitals (A Unit Of CKS Medicare Pvt. Ltd.) as first party and Mr. **CA. Akash Bargoti (Chairman)** signed on behalf of **CIRC (JAIPUR) Branch of ICAI**.

• **TERM**

The parties agree that this contract shall be for a period of twelve months effective from 12-07-2021 & is auto renewable . Each party has the right to terminate this contract without cause with a minimum of 30 days written notice prior to termination.

• **SCOPE OF WORK FOR CKS HOSPITALS :-**

1. CKS Hospitals will provide well equipped free ambulance as and when needed for emergency and IPD patients (subject to availability).
2. CKS Hospitals will conduct free health talks by various specialties and organize periodical health checkup (Height, Weight, BP, Pulse, and General Examination) camps once in a year at company premises on request of second party, request to be received 15 days in advance.

• **SERVICE :-**

- Please visit our site at www.ckshospitals.com, for service details.
- Kindly go through the services and charges applicable before admission from front desk or admission desk to settle bill on final discharge without any confusion.
- The consent once accepted after all queries will be final in all respect of financial settlements, without any mis-understanding.
- In any special case the issues can be settled on one to one basis if required.

• **CKS HOSPITALS WILL GIVE PRIVELEGE OF :-**

- Priority in admission to ICU or wards for company employees in minimum possible time.
- Cashless Facility for in-patients: Bills can be paid for cash patient later by company (on written confirmation by mail) as pre-agreed rates for cash treatment. TPA patients will be treated and billed as per their medi claim policy.
- In emergency Hospitals will treat patients without any depth formalities and second party assured for compliance & formalities in minimum possible time without any delay including payments if patients are not covered in any TPA's / Insurance Hospitals receives denial due to any reason on what so ever account.
- Hospitals staff will Co-ordinate and report to Company management (second party) over whatsapp group / mail about status of employee.

- Hospitals will coordinate with family members during their enquiries and smooth response as per rights & duties of patients displayed in hospitals premises.
- o Hospitals will provide one point contact system for emergency / serious patients admitted in ICU / NICU / SICU in the Hospitals for patients family members and Company management of second party (on providing contact numbers)
 - o 50% discounts in OPD consultations & priority for our in-house consultants opinion.
 - o 20% discount in Investigation/Radiology.
 - o 12% discount in IPD(Exclude Medicines & Implant)
 - o 10% discount in fix IPD surgery packages.
 - o 10% discount in Health checkup Packages.
 - o Facility to pay bills by cash / cheque / internet banking / credit card as per choice.
 - o In case of serious patients and required to shifted to higher Centre due any reasons either attendants willing or need of advance facility, treating doctor will provide full support with guidance and explain treatment procedure as and where required in midway and best possible help while shifting the patient.
- **Company**
Agrees to co-ordinate with doctors of CKS HOSPITALS and follow their advice, however the choice of hospitalsization and right to choose treatments will still lie with the employees of the company.
 - **PAYMENT TERMS**
CKS Hospitals shall raise a bill to patients until unless company management of second party provide written consent for payment for cash patients treatment not covered under any TPA's /Insurance.
 - **QUALITY**
Hospitals management assures to provide quality service as per standard medical practice. It is desirable by both parties that the service performed by CKS Hospitals should be maintained at a level reasonably satisfactory to the company. In the event such is not the case, company shall immediately notify CKS Hospitals with specific dissatisfaction case and Hospitals will correct it to company's satisfaction up to the level of facility available with the Hospitals.
The hospitals has Pre Accredited with NABH.
 - **TERMINATION :**
 1. If company wishes to change or discontinue services, company may then terminate this contract with no further obligation to CKS Hospitals except for services rendered prior to the date of Termination Notice.
 2. Hospitals can also terminate / withdrawal discounted benefits if payment is delayed beyond the agreed period of 30 days with no confirmation or reasons for delay.

This document supersedes all previous commitments either verbal or written only the terms hereinabove will be applicable in future.

You are requested to counter sign this contract as token of your acceptance. Thanking You

For : CKS Hospitals

For CKS Medicare Pvt. Ltd.
Mukesh
12/07/2021
Authorised Signatory

For : CIRC (JAIPUR) Branch of ICAI

